

Website Privacy Statement

Copyright

The Canadian Reformed Theological Seminary (CRTS) is the owner or authorized user of all intellectual properties and content displayed on this website; and has the exclusive right to use these copyrighted designs and content. We consider all our intellectual properties to be very important assets of our website and will protect them from unauthorized use by others.

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The use of any information for financial gain is prohibited.

Downloading resources for personal use is permitted. Please contact the author or the Privacy Office for permission for any other use.

The Canadian Reformed Theological Seminary is committed to protecting individual privacy on the Internet.

Personal Information Protection and Electronic Documents Act

We know how important your privacy is and we are committed to collecting, using and disclosing personal information responsibly and only to the extent necessary. We comply with the Personal Information Protection and Electronic Documents Act ("PIPEDA"), which requires us to provide this policy to you on request.

Personal information means any information that may be used to identify an individual, including, but not limited to, a first and last name, a physical address, financial information and opinions expressed by an individual. As defined, "personal information" means information about an identifiable individual, but does not include the name, title, or business address or telephone number of an employee of an organization.

This policy explains how we collect, use and safeguard the personal information you provide to us to assist you in making informed decisions when using our services.

When we collect personal information from you should be aware:

- That we take your privacy seriously, and make every reasonable effort to protect it. If you have questions or comments about our privacy policy, you may contact our Privacy Office.
- That we operate the following website: <http://canadianreformedseminary.ca/>. This website may collect non-personal information such as your network location (IP address),

the pages you visit, time of visit, your operating system and browser, in order to generate website traffic reports. Furthermore, this website includes forms where you can voluntarily provide us with personal contact and other information.

- That we collect personal information submitted by users on a voluntary basis for our own internal use and for the purpose of providing you with information regarding your inquiries and any other information you have requested. Information from users is only maintained as needed to fulfill the stated purpose.

Collection and/or Disclosure of Personal Information

CRTS will not sell or distribute your personal information to third parties, unless specifically authorized by you or as required by law. CRTS meets the obligations imposed by PIPEDA with respect to the collection, use and/or disclosure of personal information by taking the following steps:

- **Accountability** - Access to information is restricted on a need to know basis and protected via appropriate hardware and software. Our Privacy Office can be contacted regarding compliance with PIPEDA.
- **Identifying purposes** - We have identified the purposes for which we collect personal information as outlined above. We require the consent of our visitors/members prior to using their personal information for any purpose other than that for which it was originally collected.
- **Consent** - CRTS is committed to ensuring that you are aware of how your personal information is used and that you have consented to provide this information. Where required by law we may disclose personal information without your knowledge and consent.
- **Limiting collection** - CRTS collects only as much personal information as needed to fulfill the purposes stated. We collect personal information only by lawful and fair means.
- **Limiting use, disclosure and retention** - CRTS does not use and/or disclose your personal information for purposes other than those for which it was collected, unless it has first obtained your consent.
- **Accuracy** - CRTS is committed to maintaining accurate, complete, and up-to-date personal information. If over the course of time, any of your information changes, please inform us so that we can make any necessary changes and/or update the information.
- **Safeguards** - To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have taken steps to make sure all information received from our online visitors is as secure as possible against unauthorized access and use.
- **Openness** - Through this privacy policy, we provide information about CRTS's policies and practices regarding the collection, use, and/or disclosure of personal information held by us.
- **Individual access** - You may request access to your personal information held by us. To protect your privacy and security, we will take reasonable steps to verify your identity before granting access.
- **Challenging compliance** - If you wish to make a formal complaint about our privacy practices, you may make it in writing to our Privacy Office. We are committed to

resolving disputes in a timely manner. We will investigate your complaint and respond via email, fax, or telephone.

Using "Cookies"

Like many other websites, CRTS's website uses an Internet tool called a "cookie." Cookies are small bits of data that we send to your computer to track visitor activity on our site. This information is used to help us develop content that responds to the interests of our site visitors.

Links to External Websites

CRTS's website provides links to other websites that we believe provide relevant information, but we are not responsible for the content or the privacy policies of these websites.

Changes to Privacy Policy

CRTS reserves the right to change this privacy policy at any time. Any changes to the privacy policy will be posted on this website.

Privacy Office

Canadian Reformed Theological Seminary
110 West 27th Street
Hamilton, ON L9C 5A1
Email: privacy@crts.ca

General Inquiries

For general inquiries about privacy legislation and policies in the private sector, you may contact:

The Office of the Privacy Commissioner of Canada
112 Kent Street, Ottawa, Ontario K1A 1H3
Telephone: 1 (613) 995-8210
Fax: 1 (613) 947-6850
Website: www.privcom.gc.ca

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